



Kendriya Vihar-II Apartment Owners' Association
Community Center No. I, Kendriya Vihar II, Sector-82, NOIDA-201304 (U.P.)
(website: www.noidakv2.org ; email: noidakv2@gmail.com ; Tel: 0120-2462700)

No. EC MEETING/2012-14

Dated: 19-08-2012

Sub: 1st Interaction Meeting held with Members of KV II on 19/08/2012

An interaction meeting of KV II, AOA was held with the members of Kendriya Vihar II on 19/08/2012 to discuss various ongoing activities in the society and to obtain feedback and valuable suggestions from the honorable members.

The Interaction Meeting started with the welcome address by the President, who welcomed all the members for attending the very first meeting held by new EC. The President thereafter requested the Secretary to brief the members on various initiatives taken up by the present EC, and also to inform all the members about various developmental works planned by the EC in due course of time.

Secretary, AOA thereafter gave a summary of various such activities taken up by the EC and also detailed about the works which are in pipeline. Many Members wanted some information and other details on various matters. The details and clarifications sought by the members were then and there provided and clarified by the Secretary to the satisfaction of the members. After this, Secretary asked the members to give their valuable suggestions.

All the members wholeheartedly appreciated the AOA for their efforts in taking up the matter for setting up of a CGHS Dispensary in CC-II. Members wanted that all out efforts should be made so that the dispensary gets commissioned at the earliest. Members also welcomed the move of AOA to strengthen the security system in the complex. Details of many other important and major suggestions given by members and the action plan proposed by the AOA, is given below.

1. **Maintenance of Thyssen Krupp Lifts:** Various members drew the attention of the AOA that the periodical maintenance of the Thyssen Krupp lifts is not upto the mark and requested the AOA to take up the matter with M/s Thyssen Krupp for proper maintenance of these lifts.

Action Taken/ proposed: Secretary, AOA informed the members that the matter has already been taken up with the firm. Apart from this, a separate lift supervisor during day time has been engaged by the society to properly look into redressal of complaints of the residents through the firm and for timely implementation of preventive maintenance schedule.

Action: Electrical Deptt.

2. **Monitoring of CCTV Camera footage on regular basis:** Few members pointed that the CCTV footage is not being continuously monitored by security personnel and suggested the AOA to look into the matter.

Action Taken/ proposed: The security supervisors engaged by the society as part of two tier security system, have been instructed to monitor the CCTV footage from the control room and to take necessary corrective action.

Action: Security Deptt.

3. **Display of Expenditure Statement on Notice Boards:** Few members complained that the expenditure statements of the AOA are not being displayed regularly on the notice boards.

Action Taken/ proposed: It was informed by the Treasurer that due to incomplete work by the accountant provided by the CA, the expenditure statements could not be prepared in time despite a lot of persuasion with the firm. Finally the accountant provided by the CA has been removed by the AOA, and the expenditure statements have been completed by the efforts of Mr. Raman and Mr. Sunil and will be displayed very soon on the notice boards after the approval of EC during next EC Meeting.

Action: Accounts Deptt.

4. **Matter of New Membership:** Various members pointed out that despite paying the requisite membership fees, the owners of the new flats have not been given the AOA Membership. They were also not allowed to participate in the election process. Members wanted that such owners should be granted membership at the earliest.

Action Taken/ proposed: The matter of grant of membership to the new flat owners is already on the agenda of next EC Meeting scheduled on 26/08/2012. Necessary action will be taken after that.

Action: Accounts Deptt.

5. **Provision of Benches along the Boundary Wall (Ring Road):** Shri Mahendra Kumar suggested that along the Ring Road in the complex, few benches be provided at suitable locations so that aged people having a walk and getting tired may take rest on such benches..

Action Taken/ proposed: It was informed by the Secretary that already a proposal for providing additional benches in various uncovered park is in the pipeline. However, additional benches as per the suggestion will be provided alongside the Ring Road in the complex in due course of time.

Action: Estate Deptt.

6. **Cleaning of Nallah & Rainwater Harvesting Pits:** Shri Gautam Deb drew the attention of AOA that the nallah near Pocket-I overflows during rainy season and requested the AOA to take up this matter with NOIDA authorities. He also suggested that the cleaning of rainwater harvesting pits may be taken up by the AOA.

Action Taken/ proposed: It was informed by the Secretary that AOA is constantly in touch with the NOIDA authorities on the cleaning and overflow of nallah. Regarding rainwater harvesting pit, few agencies were called for its cleaning, but due to very high quotes from the agencies, the work could not be taken up. However, the work will be taken up afresh very soon.

Action: Water & Fire Fighting Deptt.

7. **Separate Queue for KV II Residents in the SBI, Sector 82:** Many members complained that in the SBI Branch of Sector 82, which is located in the basement of Community Centre No 1 of the Society, it is very difficult to get the work done because of heavy line of Non - KV II customers. Members suggested that bank authorities be requested to provide a separate queue for the KV II Residents

Action Taken/ proposed: Secretary, AOA assured the members to take up the matter with the Bank authorities at the earliest.

Action: Secretary

8. **Unauthorized coverage and construction in car stilt:** Shri Gautam Deb brought to the notice of the AOA about the unauthorized construction and coverage by many residents in the

allotted car stilt to them. He suggested initiating action against them, since the encroachment/construction in garage is an illegal activity.

Action Taken/ proposed: Secretary, AOA assured the members to issue notices to such members and take action as per AOA Bye laws.

Action: Security Deptt

9. DTC Bus/Metro Feeder Service: Shri M.C.Bhardwaj told about the necessity of DTC Bus service from Sector- 82 to Delhi and other Sectors of Noida. He also requested to take up the matter with the authorities concerned on the introduction of Metro feeder service from Sector-82 to Noida City centre or Botanical Garden for the benefit of the residents of KV II.

Action Taken/ proposed: Secretary, AOA assured the member to take up both the matters with the concerned authorities again.

Action: Secretary

10. Fire Fighting Arrangement: Shri N.K.Manglik sought the attention of AOA towards the sorry state of affairs of the Fire Fighting arrangement in the Society. It has been seen that for a long period, no attention has been paid towards the maintenance of Fire Safety equipments. He also suggested making at least one fire extinguisher available in each block of the society, so that in case of any untoward incident, the fire extinguisher could be utilized to extinguish the fire immediately.

Action Taken/ proposed: Secretary, AOA assured the member to take up the work of fire fighting equipments on top priority.

Action: Water & Fire Fighting Deptt.

11. Internal Audit Committee: Shri N.K.Manglik suggested that an Internal Audit Committee of AOA be formed so that the Accounts of AOA for the period of 2010-11 and 2011-12 be audited and any irregularity on the part of AOA be made public and suitable action be taken as per rule.

Action Taken/ proposed: Secretary, AOA informed the member that the matter is already in the agenda for the Vth EC Meeting, and very soon the formation of the Internal Audit Committee will be finalized.

Action: Secretary

Secretary, AOA thereafter thanked all the members for participating in the interaction meeting and giving their valuable suggestions. Secretary assured the members to implement the suggestions as given by the members in its true spirit and to the satisfaction and welfare of the members at large.

Thereafter, meeting ended with vote of thanks to the chair.

(D.P.SINGH)
Secretary

Copy to:

1. The President.
2. All the EC Members with the request to please take up the work that are concerned to their Deptt on priority basis.
3. Notice Boards
4. Website Deptt for uploading on the KV II Website.